



Quality Policy

It is the aim of Talon to manufacture, source and distribute products of a consistently high quality. Talon sets itself apart from the competition by being a next day delivery supplier on advertised products, and the quality of our products together with fast and reliable service is planned to continue for years to come.

This will be achieved by the continuing commitment by each member of staff to maintain the high standards that Talon has achieved over the past 30 years.

Talon has built a strong reputation as a quality manufacturer, and our commitment to the ISO9001 standard means that through the use of properly followed processes and procedures we can not only ensure that we to continue to meet our already high standards but we can continuously look for opportunities to grow and improve upon our current products and service.

Talon will fulfil all its legal and other compliance obligations.

The Talon directors make every effort to ensure that all Talon staff understands that quality assurance is important to their future, knows how they can assist in the achievement of the company objectives, and are encouraged to participate in the continuing success of the business.

This policy is approved by the directors and is supported by all levels of management within the organisation. All staff shall be guided by the contents of the Integrated Management Systems and no deviation from the methods and procedures set down shall be permitted.

A handwritten signature in black ink, appearing to read "Don Theobald", written over a horizontal dotted line.

Don Theobald
Managing Director